

The Agent Is Now The Storefront. Finance Still Needs The Mandate.

Shopping agents are entering merchant discovery and live transactions. When the conversation becomes the storefront, finance must preserve who the agent represented, the permission it carried and the evidence behind the purchase.

HINTS, TIPS & TRICKS

- Give every transaction an agent-of-record and principal-of-record.
- Snapshot catalogue, offer and policy context at decision time.
- Expose revocation state to the payment boundary, not only the assistant.

OPERATOR CHECKLIST

- Identify agent and represented principal.
- State purpose, scope, limits and expiry.
- Preserve catalogue, offer and approval context.
- Record payment path and authentication.
- Link revocation, dispute and correction owners.

COPY-READY PROMPT

Write a mandate record for an agent buying [item/service] for [principal]. Specify agent-of-record, principal, purpose, permitted merchants and categories, maximum amount, geography, recurrence, expiry, source context, payment path, authentication, revocation route and evidence retained.

SOURCE & PROVENANCE

Article claims: The issue describes agents participating in merchant discovery and live card transactions while trust and identification requirements develop around the rails.

Operational guidance: Mandate fields and source snapshots are practical guidance for turning delegated commerce into a reviewable receipt.

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