

The Agent Has an Identity. The Company Still Owns the Decision

Know-Your-Agent controls can identify and constrain the software actor. The enterprise still needs one continuous record connecting the principal, mandate, policy decision, settlement, delivered result, exception owner and recovery path.

HINTS, TIPS & TRICKS

- Name the principal and business purpose before issuing authority.
- Use one correlation chain from mandate through service evidence and reconciliation.
- Assign the exception and recovery owners before testing the happy path.

OPERATOR CHECKLIST

- Identify principal, agent and accountable owner.
- Set purpose, budget, counterparties and expiry.
- Route action through a deterministic policy check.
- Bind authorisation and settlement to delivered-result evidence.
- Test duplicate, changed-counterparty and no-service failures.
- Prove revocation, recovery and reconciliation.

COPY-READY PROMPT

Create a mandate-to-outcome contract for [agent-assisted workflow]. Include principal, accountable owner, purpose, budget, permitted counterparties, terms, geography, approval thresholds, expiry, deterministic policy checks, identity and mandate evidence, settlement reference, delivered-result proof, exception owner, revocation method, recovery route and reconciliation field. Then design tests for a duplicate request, changed counterparty and settled payment without service confirmation.

RUN IT ON THE REAL ROUTE

- Choose one low-risk purchase or payment flow.
- Give the agent no reusable account credential.
- Capture each handoff in the same outcome record.
- Force all three failures and inspect ownership.
- Expand authority only after recovery is proven.

SOURCE & PROVENANCE

Article claims: The issue reports emerging Know-Your-Agent interoperability work and agent-payment controls, then separates actor recognition from enterprise ownership of the final business outcome.

Guidance: The contract fields, failure drills and rollout sequence are practical operator guidance derived from the article's Operator's Check and Money Move.

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